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Cash and Trade Operations Manager

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Company: Citi Location: Algiers Category: other-general

The Cash and Trade Operations Manager is an intermediate level role responsible for ensuring transactions are processed accurately and on time in coordination with the Transaction Services team. The overall objective is to manage a Cash and Trade Operations team, apply in-depth disciplinary knowledge to reach solutions and ensure deliverables are completed efficiently and accurately.

Responsibilities:

Review service quality, production systems, and client reporting within cash and trade operations

Analyze complex and variable issues to resolve issues and ensure team deliverables meet performance and quality expectations

Recommend quality reviews of cash management services, production systems, and client reporting

Manage performance, identify areas of development/training and make recommendations for pay increases, promotions, terminations, hiring.

Contribute to planning, budget management and formulation of procedures

Serve as backup to the Cash and Trade Operations Senior Manager

Appropriately assess risk when business decisions are made, demonstrating particular

consideration for the firm's reputation and safeguarding Citigroup, its clients and assets, by driving compliance with applicable laws, rules and regulations, adhering to Policy, applying sound ethical judgment regarding personal behavior, conduct and business practices, and escalating, managing and reporting control issues with transparency, as well as effectively supervise the activity of others and create accountability with those who fail to maintain these standards.

Qualifications:

Experience in a related cash and trade operations management role

Proven experience in creating and implementing processes that result in improved business performance

Effective verbal and written communication and analytical skills

Education:

Bachelor's/University degree or equivalent experience

Job Family Group:

Operations - Transaction Services

Job Family:

Cash Management

Time Type:

Full time

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